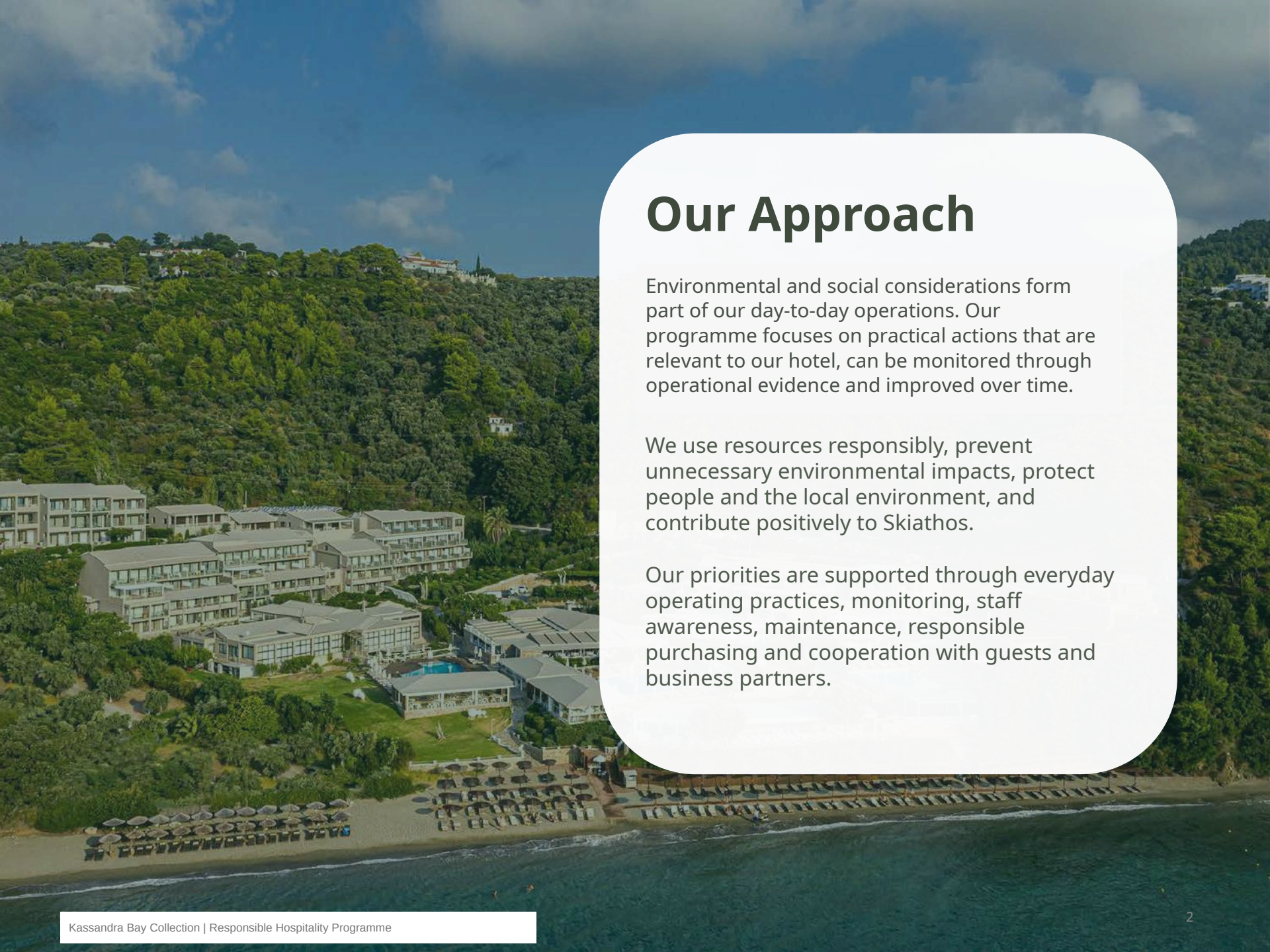




Kassandra Bay Collection - Responsible Hospitality Programme

Practical action for responsible hospitality

Use resources responsibly • Prevent waste • Protect people and nature • Support Skiathos • Monitor and review our practices

An aerial photograph of a large hotel complex, the Kassandra Bay Collection, built into a lush green hillside. The hotel features multiple buildings with balconies and a central swimming pool. In the foreground, a sandy beach is lined with many sun umbrellas and lounge chairs. The sea is visible at the bottom of the frame under a blue sky with scattered clouds.

Our Approach

Environmental and social considerations form part of our day-to-day operations. Our programme focuses on practical actions that are relevant to our hotel, can be monitored through operational evidence and improved over time.

We use resources responsibly, prevent unnecessary environmental impacts, protect people and the local environment, and contribute positively to Skiathos.

Our priorities are supported through everyday operating practices, monitoring, staff awareness, maintenance, responsible purchasing and cooperation with guests and business partners.

Responsible use of resources

Water, energy and climate



Water – Use Water Responsibly

Manage water responsibly and prevent unnecessary consumption and avoidable loss. Monitor consumption and unusual variations; maintain leak inspections, flow-control equipment and dual-flush systems; promote responsible linen and towel replacement.



Energy & Climate - Managing Energy Use

Monitor electricity and fuel use; maintain equipment for efficient operation; use LED lighting and room energy controls where installed; consider efficient alternatives, energy supply impacts and the hotel carbon footprint.



Prevent waste. Use materials wisely.



Waste – Prevent, Separate & Recover

Prevent unnecessary waste and support appropriate separation, reuse, recovery and recycling. Maintain relevant waste streams, authorised collection routes and available evidence; use returnable-bottle arrangements where available; monitor mixed waste and review waste-prevention opportunities.



Plastics & Single-Use Items

Avoid unnecessary single-use items and reduce reliance on disposable products where practical alternatives are available. Review purchases, favour reusable or lower-impact alternatives where operationally suitable, and work with suppliers on practical packaging alternatives.

Responsible operations

Purchasing, chemicals and pollution prevention



Responsible Purchasing – Buy Responsibly

Consider environmental, social and local-economic factors in purchasing decisions. Favour local and Greek products where quality, availability and commercial conditions allow; cooperate with local suppliers and consider packaging, sourcing and waste implications.



Chemicals & Pollution Prevention – Handle Safely

Maintain chemical records and current safety information; provide PPE; ensure safe storage and labelling; train relevant employees; maintain spill-response procedures and suitable equipment; and use appropriate routes for specialist or hazardous waste.

People & Community

Responsible hospitality is also a social commitment



People – Train, Protect & Involve Our Team

Maintain a safe, fair and responsible workplace. Provide relevant training and sustainability awareness; maintain health, safety and child-safeguarding procedures; promote fair treatment and non-discrimination; involve departments in responsible operating practices.



Local Community – Support Our Island

Maintain a positive relationship with Skiathos and contribute to the local economy and community. Cooperate with local businesses and service providers; consider qualified local candidates; promote local products and experiences; support appropriate community initiatives.



Respect Skiathos



Biodiversity & Destination

Operate with consideration for local habitats and wildlife; promote responsible behaviour; support suitable environmental actions when opportunities arise; encourage respect for beaches, marine environments and natural areas.



Guest Participation – Small Actions Matter

We invite guests to use water and energy responsibly, participate in towel and linen reuse, use available recycling facilities and respect the natural environment of Skiathos.



Working Together – Stakeholder Engagement

We work with employees, guests, suppliers, contractors, tour operators, travel partners, relevant authorities and the local community, sharing sustainability expectations and encouraging responsible practices.



Monitoring & Continuous Improvement

Turning commitments into everyday practice



Water & energy data



Waste & recycling records



Purchasing & maintenance information



Training & supporting evidence

Relevant performance is monitored through established operational records. Significant variations or identified issues are reviewed and, where appropriate, corrective or improvement actions are taken. Available evidence, operational experience, performance data and stakeholder feedback inform future priorities and actions.

Responsible hospitality is a shared effort.

By working together, we aim to manage our environmental and social impacts responsibly, support Skiathos and regularly review our operating practices.